

Rebit Single-PC Help

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Rebit Help

Getting Started with the Rebit Automatic Backup System

Rebit's First Steps

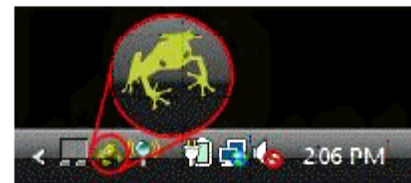
Rebit begins by making a one-time catalog of your PC's entire disk drive. This process can take several hours, so be patient and let it run to completion. You can use your PC as usual during this time. Learn more in "[Initial Cataloging](#)".

Safely Disconnect

When you want to disconnect your Rebit from your PC, you should first inform Windows of your intent to assure data integrity:

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see "[The Notification Tray Icon](#)" for more information.

1. Right-click on the Rebit icon in the system tray, highlighted here. This brings up the Rebit menu.
2. Click on **Safely Disconnect**. You are notified when Rebit is ready to be unplugged.



Right-click the Rebit icon for menu

To reconnect your Rebit simply unplug the USB cable from either the Rebit or your computer, wait a few seconds, then reconnect the USB cable.

Using Rebit

Rebit backs up your entire PC to the device. Whenever Rebit is connected to your PC, it automatically captures file changes so that your PC is automatically and continuously backed up.

If Rebit is disconnected from your PC, it catches up with the computer as soon as it's reconnected. The time required to catch up with all changes depends on how extensive the changes are. To ensure that your backup is synchronized with your PC, you may want to allow a few minutes for Rebit to catch up before you continue using your PC.

Learn more in "[Using Rebit](#)".

Seeing Backup Information

Hold the mouse over a file's icon to see backup information about the file. Hold the mouse over the Rebit icon in the system tray to see backup information about your PC. Learn more in "[Obtaining Backup Information](#)".

Restoring Prior File and Folder Versions

Rebit lets you easily restore older versions of files and folders from your Rebit backup. Learn more in "[Finding and Restoring Files and Folders using Windows Explorer](#)" or "[Finding and Restoring Files and Folders using the Rebit Browser](#)".

Recovering Deleted Files

Rebit lets you easily recover deleted files, even if the Recycle Bin has been emptied. Learn more in "[Recovering Deleted Files](#)".

Hard Disk Recovery

Rebit protection means you can fully recover from a hard disk catastrophe. Learn more in "[Full Hard Disk Recovery](#)".

Anti-Virus Programs

Rebit does not replace anti-virus software. However, it may be able to help you in an emergency situation. Learn more in "[Rebit and Viruses](#)".

Automatic Updates

If your PC is connected to the Internet, Rebit periodically checks if updated software is available. No personal information is sent from your computer.

Whenever an update to Rebit becomes available, you will be prompted to accept or decline the update. If you accept, the software is downloaded and automatically installed. Your current backups are not affected, but you are assured that you have the most up-to-date software available. Learn more in "[Automatic Updates](#)".

Rebit and Your Computer

Rebit and Your Computer

The following topics describe how Rebit interacts with your computer.

More:

- [The Notification Tray Icon](#)
- [Initial Cataloging](#)
- [Automatic and Continuous Backup](#)
- [Rebit and Viruses](#)
- [Rebit and Firewall Software](#)

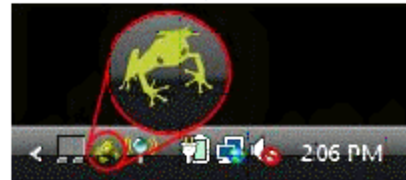
The Rebit Notification Tray Icon

Rebit places an icon in the Windows Notification Tray. You can find the Rebit icon amongst the other icons in the notification tray area in the lower-right corner of your screen.

The notification tray icon has two purposes. First you can float your mouse over the Rebit icon to see the current status of your Rebit backup. Second you can right-click your mouse on the icon to bring up a menu. See "[Using the Tray Icon Right-Click Menu](#)" for more information on the menu items.

Windows XP or Windows Vista

After installing Rebit onto a PC running Windows XP or Windows Vista, the icon will be seen as shown here in the red circle.



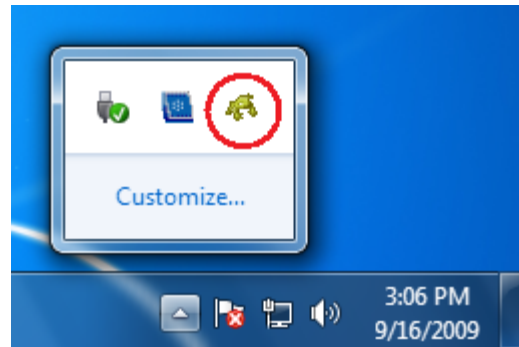
Right-click the Rebit icon for menu
(XP and Vista)

Windows 7

After installing Rebit onto a PC running Windows 7, the icon can be found by clicking the small arrow to expand the notification tray. We recommend that you show the Rebit icon all the time so you can easily see your backup status.

To show the Rebit icon all the time:

1. After clicking the arrow to expand the notification tray, click on "Customize..."
2. A control panel window will open that allows you to set the behavior for all notification tray icons.
3. Locate Rebit in the list and set its behavior to "Show icon and notifications".



Right-click the Rebit icon for menu
(Windows 7)

Initial Cataloging

Rebit begins by making a one-time catalog of your PC's entire disk drive. This process can take several hours. The amount of time required depends on several factors:

- The type of USB port on your computer. A USB 2.0 port is up to 40 times faster than a USB 1.1 port.
- How busy your computer is on other tasks while Rebit is making the initial backup.
- The amount and type of data stored on your hard disk.

Note: Depending on the speed of your PC and the anti-virus software you have installed, the anti-virus software may extend the time it takes to complete the one-time disk cataloging. Please be patient and allow the cataloging to complete.

After the initial cataloging is complete, Rebit begins working to keep your computer backed up. You can use your computer whether or not Rebit is connected, but you should keep it connected to your PC as much as possible.

Whenever Rebit is connected, Rebit keeps your computer backed up by capturing changes "on the fly" as you work with your computer. When Rebit is disconnected, of course, no backups occur, but Rebit backs up changes to files on your PC as soon as you reconnect it.

Automatic and Continuous Backup

Rebit backs up all the information on your computer's main hard disk, often referred to as the **C:** drive, along with any other internal drives or partitions you may have, such as the **D:** drive. However, it does not back up network drives.

Continuous backup means that whenever a file is created or changed, Rebit knows about it. Rebit automatically makes a copy of any changes as long as it is connected to your PC. When it is *not* connected, of course, no backups can be made, but changes are backed up to Rebit when it is once again connected to the PC.

When you delete a file from your computer, backup copies remain on the Rebit for potential future recovery.

Rebit uses "Neverfull" technology to continuously make room for new and revised files. Once the Rebit is full, "Neverfull" deletes the oldest redundant backups and older deleted files as necessary to make room for new data. However, be assured that everything currently on your computer is completely backed up at all times.

The power and/or access lights on the Rebit device behave according to usual power and access status. The light remains on whenever Rebit is connected to a computer and blinks when Rebit is actively copying information.

The Rebit software uses Rebit for data storage. When Rebit first starts, it copies all data on all your computer's hard disk drives. Therefore, the contents of the hard disks for all PCs that use Rebit must not exceed the capacity of the device.

Rebit and Viruses

Rebit does not eliminate the need for an anti-virus program. You should always use anti-virus software.

However, if your computer becomes infected with a virus, there is a chance that you can recover your PC to a point before the infection.

Note that some viruses propagate to attached devices, possibly including Rebit if it was connected at the time of the infection. This could cause the virus to be inadvertently reinstalled.

Full Hard Disk Recovery requires you to select a restoration point, so you need to know when the infection occurred. See "[Full Hard Disk Recovery](#)" for details on how to recover your PC.

Rebit and Firewall Software

Rebit occasionally tries to communicate with a secure server via the Internet to download any software updates. If your computer has an anti-virus or firewall that restricts access to the Internet, you may receive a warning message about Rebit's activity. Choose **Always allow connections to this program on all ports** (or a comparable option) to permit Rebit to check for important software updates. See [Automatic Updates](#) for details on how the Rebit software can be updated.

Using Rebit

Using Rebit

The Rebit software backs up your entire PC to the Rebit device. Rebit must be connected to your computer in order to back up your data or to allow you to access archived files. You can unplug Rebit for extended periods of time, but your computer will not be backed up during this time. See "[Safely Disconnect](#)".

The more changes and additions you make to files on your computer while Rebit remains disconnected, the longer it will take Rebit to catch up when it is reconnected. After reconnecting Rebit, you may want to wait until it has caught up with the changes before you resume work. This ensures that your backup and your PC are synchronized.

Remember that your Rebit is a precision electromechanical device. Protect it from shocks, liquids, and temperature extremes.

More:

- [Using the Rebit Icon Right-Click Menu](#)
- [Obtaining Backup Information](#)
- [Finding and Restoring Files and Folders using Windows Explorer](#)
- [Finding and Restoring Files and Folders using the Rebit Browser](#)
- [Recovering Deleted Files](#)
- [Using Rebit to Copy Files to a Different PC](#)
- [Full Hard Disk Recovery](#)

Using the Rebit Icon Right-Click Menu

Right-click on the Rebit icon in the system tray to obtain a menu of Rebit actions, described below.

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see "[The Notification Tray Icon](#)" for more information.

- **Open:** opens a Windows Explorer session on the Rebit and shows all your computer's backup files. It has the same effect as double-clicking on the Rebit icon located on the Windows Desktop.
- **Safely Disconnect:** stops backup operations and prevents any data loss. A notification window lets you know when it is safe to disconnect Rebit.
- **Help:** opens this Rebit help system. If you have a problem or question that is not addressed in the help, contact Rebit Support.
- **About:** displays a window that identifies the Rebit software version running on your computer.
- **More:** opens a secondary menu with these menu items:
 - **Select Drives to Back Up:** opens a window in which you can change which drives Rebit automatically backs up. See "[Adding and Removing Drives for Backup](#)" for details.
 - **Properties:** displays the information window for your Rebit. See "[Rebit Properties](#)" for details
 - **Check for Update:** if your PC is connected to the Internet, this will immediately check for updates to your Rebit software. If an update is available, you will be prompted to install the update. See also "[Automatic Updates](#)" for related information.

Obtaining Backup Information

When you hold the mouse pointer over a file's icon on your computer, Rebit displays a pop-up window that contains backup information along with other information about the file.

When you hold the mouse pointer over the Rebit icon in the system tray, Rebit displays a pop-up window with backup information for your entire computer. It notes the date and time of the last backup.

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see [“The Notification Tray Icon”](#) for more information.

Finding and Restoring Files and Folders using Windows Explorer

If the file or folder you are interested in is located on your computer, you can use Windows Explorer to restore older versions of it. Follow these steps:

1. Navigate to the file on your computer using Windows Explorer.
2. Right-click on the source file.
3. One of the options is **Rebit**, which has a cascading menu.
 - **Browse in Rebit** opens a Rebit browser session on the Rebit at the location of the backup file. See "[Finding and Restoring Files and Folders using the Rebit Browser](#)" for details.
 - The other menu choices show which backup versions are available. The backup version is opened with the application associated with the original file. You can then save the file to your hard disk. If the original file is not associated with an application, you are prompted about what action should be taken.

Finding and Restoring Files and Folders using the Rebit Browser

Finding and Restoring Files and Folders using the Rebit Browser

Using the Rebit browser to restore files and folders is as simple as using Windows Explorer.

To distinguish it from Windows Explorer, the Rebit browser places a watermark of the Rebit logo in the folder window. This alerts you to the fact that you are browsing your backup files rather than your active source files.

More:

- [Launching the Rebit Browser](#)
- [Restoring your Data using the Rebit Browser](#)

Launching the Rebit Browser

You can launch the Rebit browser in any of the following ways:

From Windows Explorer:

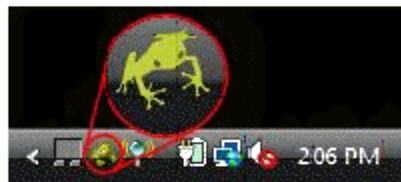
1. Right-click on a file on your computer in Windows Explorer.
2. Select **Rebit**. This opens a cascading menu.
3. Select **Browse in Rebit**. This opens the Rebit browser at the location of the backed up file.

From the Notification Tray:

Double-click the Rebit icon in the system tray, highlighted here. This opens the Rebit browser.

You can also right-click the Rebit icon in the system tray and click **Open** to launch the Rebit browser.

Both methods accomplish the same result.



Double-click the icon to launch browser, or right-click and then click **Open**

From the desktop Computer icon:

Double-click the **Computer** icon, then double-click the **Rebit** icon. This opens the Rebit browser.

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see [“The Notification Tray Icon”](#) for more information.

Restoring your Data using the Rebit Browser

The Rebit browser lets you navigate your Rebit backup just as you navigate your hard disk or other external storage devices using Windows Explorer. Once you have launched the Rebit browser (see "[Launching the Rebit Browser](#)"), you will find that Rebit's folder structure exactly mirrors the folder structure of your computer.

For example, if a file is in the **Letters** folder on your computer, its backup file is in the **Letters** folder inside the Rebit browser.

Note: Remember that a file displayed in the Rebit window may represent more than one file version. Double-click on a file name to display all the backup versions of that file. Deleted files are displayed with dimmed icons inside the Rebit browser.

Once you have located a file or folder that you want to recover using Rebit, there are several ways to proceed:

1. You can drag and drop the backed up item onto your desktop or to another location on your hard disk. The restored file has a time-stamp appended to its name.
2. You can use the Windows Copy command (**Edit->Copy** or **<Ctrl>-C**) to copy the item to the clipboard and then use the Windows Paste command (**Edit->Paste** or **<Ctrl>-V**) to paste it elsewhere on your computer.
3. You can right-click on the item you want to recover. The resulting menu lets you perform these actions:
 - **Explore:** view all the versions of the file that are available. When viewing a list of versions, you can use any of the remaining commands in this list to restore a version.
 - **Open:** open the item in its native application. Use that application to save a copy elsewhere.
 - **Copy:** copy the file to the clipboard. You can then paste it into your preferred destination folder.

All files and folders you restore from Rebit back to your computer remain on Rebit as backup files. They can be restored again if necessary.

Recovering Deleted Files

A deleted file remains on Rebit. However, the file icon is dimmed to indicate that the file was deleted. To recover deleted files and folders from Rebit proceed as follows:

1. Launch the Rebit browser in one of the usual ways. See "[Launching the Rebit Browser](#)" for details.
2. Navigate to the folder from which you deleted the file. Deleted files have a dimmed icon.
3. To recover the most recent version of a file, copy and paste the file, or drag and drop its icon, to your desktop or another folder
4. To recover an older version, double-click the file icon and choose the version you want from the resulting list. Then copy and paste the file, or drag and drop its icon, to your desktop or another folder.

Using Rebit to Copy Files to a Different PC

You can use Rebit to copy data files from a Rebit-enabled PC to any other Windows PC—whether or not it uses Rebit itself. This is because any Windows PC can temporarily connect with, or "host", a Rebit and have access to the backup files stored on it.

To copy data from your Rebit to another PC, follow these steps:

1. Ensure that the files you want to copy are backed up on Rebit. If you're unsure how to do this, see "[Obtaining Backup Information](#)" for details.
2. Use the "[Safely Disconnect](#)" feature to disconnect Rebit from your PC.
3. Connect Rebit to the PC that will receive the files. For Windows XP and Windows Vista a window pops up asking what you want to do. Click **Browse**. For Windows 7 you should click **Open folder to view files**, double-click on **Start**, and then when a window pops-up, click **Browse**.

Note: If the receiving PC also uses a Rebit product, you may need to open the Rebit browser (see "[Launching the Rebit Browser](#)") and double-click on the icon with the name of this Rebit's home computer

In addition, if your Rebit backup is password protected, you must enter the associated password. This ensures that only you can access your Rebit backups.

4. Navigate the Rebit backup as usual and copy the files to the PC as you normally would. See "[Finding and Restoring Files and Folders using the Rebit Browser](#)" for details.
5. Unplug Rebit and return it to its usual PC.

Except for the data files you copy, Rebit leaves absolutely nothing behind on the receiving computer.

Full Hard Disk Recovery

Full Hard Disk Recovery

Note: Should you ever need the information in this section, you won't have access to it because your PC will be non-functional. Therefore, recommends that you print this section and store it with the CD-ROM that you received with the product.

Rebit makes it possible to completely recover from a hard disk malfunction by restoring your fully backed-up computer to a new drive or drives. When you replace a malfunctioning hard disk with a new one, you must use a new hard disk that's at least as large as the original hard disk.

Note: If your computer is rendered unusable through loss or damage, you may be able to recover to an identical replacement computer using the procedure below. *The replacement computer must be identical the original in every respect, except the main disk drive which must be of equal or greater capacity than the original disk drive.* Any other differences can cause recovery to fail because of inconsistencies between the hardware and restored software. In addition, certain security features, such as fingerprint readers, may prevent successful recovery. If you cannot replace the old computer with an identical one, or if security features interfere with recovery, recommends that you instead restore only your data files to the new computer without attempting to recover the entire system.

More:

- [Creating an Updated CD-ROM for Hard Disk Recovery](#)
- [Recovering your Hard Disk](#)

Creating an Updated CD-ROM for Hard Disk Recovery

Rebit may occasionally offer updates to the Rebit hard disk recovery software. To use such an update, you must download a disk image from and burn the image to a CD-ROM. Follow these instructions:

1. Make sure you are using a PC with hardware that can create CDs and that it is connected to the Internet.
2. Visit <http://www.rebit.com/support>. Download the hard disk recovery image file (file type: `.iso`) to your desktop or another folder of your choice. You will use this image file to create a new CD-ROM.
3. Double-click on the icon for the downloaded image file. This launches the application where you can create CDs.
4. Follow the procedures in the application that lets you burn the downloaded image to the CD. Unlike merely copying the file to the CD, burning the image creates a CD that your computer can boot up from.
5. After the image is burned to the CD-ROM, remove the CD from the drive and label it "Rebit Hard Disk Recovery". Store it in a safe location.

Recovering your Hard Disk

To perform a full hard disk recovery, follow these steps:

1. Replace the malfunctioning hard disk with a new hard disk according to the hardware instructions.
2. Insert your Rebit CD-ROM, or the updated CD-ROM you made in "[Creating an Updated CD-ROM for Hard Disk Recovery](#)", into the CD-ROM drive as follows:
 - a. Turn on the power to the computer long enough to open the CD-ROM drive and insert the Rebit CD-ROM.
 - b. Close the CD-ROM drive.
 - c. Turn off the power to the computer.
3. Connect Rebit to the computer USB port.
4. Turn on the power to your computer. The computer should start and boot from the Rebit CD-ROM. If it does not, you may need to make changes to the system BIOS to permit booting the computer from the CD-ROM. See the documentation for your computer for detailed instructions on how to do this.
5. Follow the on-screen instructions provided by the recovery software. You must select a recovery point, which is typically the date of the most recent backup. Rebit restores your entire computer onto the new hard disk, exactly as it was at the selected backup time.

Caution: Do not interrupt the recovery process. It is likely to take several hours. Rebit will prompt you when your system has been recovered.

6. Once Rebit has recovered your computer on the new hard drive, it will automatically resume continuous backup of your computer.

Managing your Rebit

Managing your Rebit Product

Rebit normally works in the background with little, if any, need for your attention. However, sometimes you'll want to change which hard drives or PCs your Rebit backs up.

For example, if you acquire a new external hard drive, you can add it to your Rebit backups, providing Rebit has sufficient capacity.

This section describes how to manage the Rebit automated backup system.

More:

- [Adding and Removing Drives for Backup](#)
- [Rebit Properties](#)
- [Activating Your License](#)

Adding and Removing Drives for Backup

You can add drives to, or remove them from, your Rebit backup system. This lets you decide exactly which drives you want backed up.

Follow these steps to change the drives that Rebit backs up:

1. Right-click on the Rebit icon in the system tray, highlighted here, to obtain a menu of Rebit actions.

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see "[The Notification Tray Icon](#)" for more information.

2. Click **More**, then click **Select Drives to Back Up...**. This opens a window where you can select the drives you want to back up.

Note: If the content of a drive exceeds Rebit's capacity, the drive is listed but it is grayed out and unavailable for automatic backup.

3. Checkmark drives you want backed up and remove checkmarks from the drives you do not want backed up.
4. When you are satisfied that the checkmarks indicate which drives you want to back up, click "OK" at the bottom of the window.

Note: Rebit cannot calculate in advance how much space will be cleared on the Rebit device if a drive or PC is removed. Therefore, it is possible that you will need to finish removing a current drive before you can add a new one.

For example: suppose you want to add a new drive named "**T**ree" and remove a drive called "**R**ock". You can do both in one step only if Rebit has enough capacity for both drives at once. If it does not, you can try removing "**R**ock" first and then see if there is enough room to add "**T**ree".

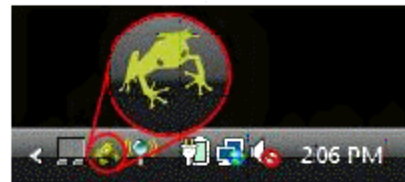


Right-click the Rebit icon for menu

Rebit Properties

To access the Rebit information features, right-click on the Rebit icon in the system tray and click **Properties**. This brings up a dialog box with two tabs:

- **General** Tab
- **Rebit** Tab



Right-click the Rebit icon for menu

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see “[The Notification Tray Icon](#)” for more information.

General Tab

Rebit's details are displayed in the **General** tab:

Type: information about this Rebit type.

Data Protected: the amount of data on the hard disk drives backed up to Rebit.

Protected as of: the date of the last file backup copied onto Rebit.

Used space: the amount of data currently on Rebit.

Free space: the available space remaining on Rebit.

Capacity: the total capacity of Rebit, measured in bytes and gigabytes (GB).

Rebit Tab

The **Rebit** tab displays information about available recovery points. The fields in this tab are as follows:

Last connected: the date and time Rebit was last plugged into the computer.

Last backed up: the date and time the most recent file was created or changed and subsequently copied by Rebit.

Last recovery point: the date and time of the most recent recovery point.

Recovery Points: Rebit periodically collects information that allows you to restore your computer to a specific point in time. This includes information about the hard disk drives, file tables, and critical system files. In addition, files normally in use by applications are captured for backup. This field displays the dates and times when recovery points were created. If it should become necessary, you will be able to restore your computer to exactly the state it was in at any of the recovery points.

Automatic Updates

If your PC is connected to the Internet and access is permitted by your firewall software, Rebit periodically checks if updated software is available. No personal information is sent from your computer.

Whenever an update to Rebit becomes available, you are prompted to accept or decline the update. If you accept, the software is downloaded and automatically installed. Your current backups are not affected, but you are assured that you have the most up-to-date software available. A reboot of your PC is required after an automatic update.

You can manually check if there is a Rebit software update by right-clicking the Rebit icon in the Notification Tray and select **Check for Update**. After a few seconds, a window will appear telling you if a software update is available.

Note: When you first attach Rebit to a PC that is Internet connected, it checks for a software update to assure that your Rebit is as up to date as possible. It is recommended that you accept and install any updates.

Activating the Rebit License

Your Rebit will install and run for up to 30 days without activating the license. For long-term operation you must activate the software license. Follow these steps:

1. Make sure your PC is connected to the Internet and that Rebit is connected to your PC.
2. Right-click the Rebit icon in the system tray and click **More -> Activate Software** to launch the license key activation window.
3. Enter the Rebit License Key provided with the product into the **License Key** field.
4. Click the **Get Activation Code** button. Rebit obtains the activation code from a secure Rebit server, based on your license key.
5. Click the **Activate** button to finish activating the Rebit license.

Frequently Asked Questions (FAQ)

Frequently Asked Questions (FAQ)

This section covers questions frequently asked by Rebit users.

More:

- [Can I use Rebit on a different computer?](#)
- [Can I back up more than one computer with Rebit?](#)
- [Can I use Rebit to copy files to another computer?](#)
- [What does the Rebit software save?](#)
- [When I delete files, what happens to their backup versions?](#)
- [How do I find backups of deleted files?](#)
- [What backups do I have for a file?](#)
- [How do I access backups for a file?](#)
- [What are backup versions?](#)
- [What is the date and time of a file version?](#)
- [The Rebit icon in the Notification Tray blinks](#)
- [Can I unplug my Rebit while using my computer?](#)
- [Everything appears to be correct, but nothing is happening](#)

Can I use Rebit on a different computer?

Your Rebit can only be used on a single computer. If you want to use Rebit with a different computer, uninstall Rebit from the current while the Rebit is connected. This resets the license and lets you install Rebit on a different computer.

Note: When you uninstall Rebit, all current backups are deleted to make room for backups from the new computer.

Can I back up more than one computer with Rebit?

No, your Rebit can back up only one computer at a time.

Can I use Rebit to copy files to another computer?

Yes. Any Windows PC—whether or not it uses Rebit itself—can temporarily connect to Rebit. This lets you restore files or folders from that Rebit to that PC.

See "[Using Rebit to Copy Files to a Different PC](#)" for details.

What does the Rebit software save?

Rebit backs up all the files on your computer's main hard disk - everything there. Technically, this is your computer's System disk, which is usually the "C:" drive.

Rebit also backs up any other internal drives and/or disk partitions on your computer. Note, however, that it does *not* back up network drives.

If you want to back up files on external or network drives, you must copy those files to an internal drive. Then Rebit will automatically back them up.

Technical Note: Rebit works with Windows operating systems that use NTFS formatted volumes. This includes Windows 7, Vista, and all but the earliest releases of Windows XP. Specifically, Rebit backs up all files on all NTFS disk volumes, plus non-NTFS partitions such as PC recovery partitions. Files on FAT32 partitions are backed up once during Rebit initialization. The FAT32 file system was used on some early shipments of Windows XP, but the NTFS file system is much more common.

When I delete files, what happens to their backup versions?

Backup versions of files that you delete from your computer remain on the Rebit in the original folder locations of the original files and can be restored from there. Deleted files have a dimmed icon. See "[Recovering Deleted Files](#)" for details.

Backed up files cannot be deleted from Rebit. This ensures that you always have backup of all files on your computer, even those you have accidentally deleted. The NeverFull feature that prevents Rebit from filling up will eventually remove older, deleted files.

How do I find backups of deleted files?

You can quickly retrieve a backup version of a file that was deleted from your computer. See "[Recovering Deleted Files](#)" for full instructions.

What backups do I have for a file?

You can instantly get Rebit backup information about certain types of files on your computer.

Move the mouse pointer over a file icon or file name. An information window opens with relevant file information (based on the file type), the date and time of the latest backup of the file, and the number of backup versions of the file available.

Information about deleted files indicates the date the file was deleted and the number of versions backed up.

How do I access backups for a file?

You can quickly retrieve a backup version of a file from your computer. See "[Finding and Restoring Files and Folders using Windows Explorer](#)" or "[Finding and Restoring Files and Folders using the Rebit Browser](#)".

What are backup versions?

Rebit notes changes that are saved to files. If you save a file multiple times using the same file name over the course of a day, each Save operation results in a different backup version on Rebit. Because each backup version has the same file name, Rebit appends a time stamp to the name of each version.

What is the date and time of a file version?

To see date and time of a particular backup version:

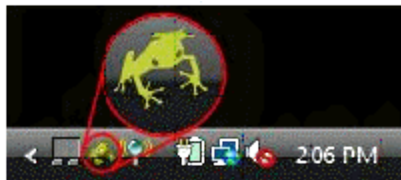
1. Use the Rebit browser to find the file. (See "[Launching the Rebit Browser](#)" for details.)
2. Double-click on the file. A window showing all the file versions (one or more) displays. Each version is shown with a time-stamp indicating when the backup version was created.

The Rebit icon in the Notification Tray blinks

When files are being copied to Rebit, the Rebit icon in the Windows system tray blinks.

If you rest the mouse pointer over this icon, a pop-up window displays the status of the backup operation.

If Rebit is disconnected, the date and time displayed reflect the last time a backup operation was performed.



Rebit icon in the Notification Tray

Note: If you do not see the Rebit icon in the System Tray (also called Notification Area), please see [“*The Notification Tray Icon*”](#) for more information.

Can I unplug my Rebit while using my computer?

Yes; use the procedure described in "[Safely Disconnect](#)". You can unplug your Rebit and plug it back into your computer at any time (except during the initial, one-time cataloging of your computer's disk, when disconnecting Rebit is not recommended).

However, Rebit must be connected to your computer to do its job. Leave it connected to your PC as often as possible to maximize your computer backup protection.

Note: Whenever Rebit is not plugged into your computer, your computer is not being backed up. You can disconnect Rebit (see "[Safely Disconnect](#)") and reconnect it as necessary. Rebit will catch up with changes that occurred while it was disconnected.

If many changes are made to files on your computer while Rebit is disconnected from it, Rebit may take some time to catch up. After reconnecting it, you may want to wait a few minutes to let Rebit complete its backups before continuing your work. This ensures that the Rebit captures versions of all the files that have changed while it was disconnected.

Everything appears to be correct, but nothing is happening

If your computer is on, check the USB cable connections at both the Rebit and computer ends. Make sure that the cable is plugged in completely and snugly at each end.

If the primary USB cable is connected properly at each end but the device light is *not* illuminated, plug the smaller auxiliary-power cable into any available USB port to provide supplementary power to the Rebit. If no additional USB port is available on your PC, you may need to obtain a powered USB hub to make an extra USB port available.

If the USB cable is connected properly at each end, the device light is illuminated, and your computer USB port is USB version 2.0, contact Rebit Support at <http://www.rebit.com/support> for additional troubleshooting help.

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